

Pendulum Property Group (Pendulum) as a broker of residential real estate is required by New York State Law to adopt Standard Operating Procedures that Pendulum shall uniformly apply to prospective buyers prior to receiving any services.

These Standard Operating Procedures are:

1. Pendulum does not require prospective buyers to provide identification to begin work with a Pendulum licensed sales person.
2. Pendulum does not require prospective buyers to enter into an exclusive buyer representation agreement to begin work with a Pendulum licensed sales person.
3. Pendulum does not require prospective buyers to provide proof of a mortgage pre-approval as a condition to being working with a Pendulum licensed sales person. However, Sellers may require a mortgage pre-approval for a prospective buyer to enter their homes or to submit an offer, in which case, a Pendulum licensed sales person will make sure such requirements are known to prospective buyers.