



We moved out of house last weekend in August 2025. After that, we left thermostat on 76°-AC and 55° heat. November to May → Contractor, painters, etc were intermittently working in the house during the day and may have lowered the AC temp.

Utility News

Bill Cycle 13

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

Do you need help paying your utility bill? The City of Austin's Customer Assistance Program offers support to customers in need. See if you are eligible for utility bill discounts and other resources at coautilities.com/go/cap.

Scammers are targeting utility customers. Don't fall for a call threatening you with immediate disconnection. Hang up and call 512-494-9400 or visit coautilities.com to check your account status. More at austinenergy.com/stopscams

This spring, Austin is considering changes to what can be built in West Campus & near Project Connect transit lines, plus how we can add more housing while preserving existing structures. Visit SpeakUpAustin.org/LDCUpdates for more info.

Do your medical needs require electricity? Do you care for someone on life-support equipment? Register for extra help before a power outage. Learn how at coautilities.com/go/mvr.

Contact Information

- View or Pay online: www.coautilities.com
Customer Service: 512-494-9400 or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-322-9100 or visit outagemap.austinenergy.com. Please have your account number available.

Summary of Service

ONAN, HILLARY
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891
Invoice Number: 380935578537

Bill Print Date Apr 18, 2025
Due Date May 5, 2025

Previous Activity/Charges

Table with 2 columns: Description, Amount. Total Amount Due at Last Bill \$391.47, Payment received - Thank you -\$391.47, Previous Balance \$0.00

Current Activity/Charges

Table with 2 columns: Description, Amount. Electric Service +\$179.11, Current Balance \$179.11

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$179.11

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 05/05/2025.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin.
View or Pay online: www.coautilities.com

Total Amount Due: \$179.11
Date Due: 05/05/25

Table with 2 columns: Description, Amount. Penalty After Date Due: \$8.96, Total Due After 05/05/2025: \$188.07, CAP Contribution: \$, Parks & Libraries Fund: \$, Homeless Student Fund: \$, Purple Choice: \$

Enter contributions and include in Total Paid

Total Paid: \$

Do Not Send Payment.

Your electronic Autopay amount of \$179.11 will be drafted within two business days of the bill's due date.

ONAN, HILLARY





Utility News

Bill Cycle 13

Pay less for trash service by using a smaller cart. Most customers use a 64-gallon cart, but 32- and 24-gallon carts cost less. To request a smaller cart, call 512-494-9400.

Austin Water is committed to the safety and quality of the water flowing from your taps. Find detailed information on water quality, sources and treatment processes at in our 2024 Water Quality Report at austinwater.org/waterquality.

Join We All Belong Party at the People's House, Saturday, June 28, from 6p - 10p at Austin City Hall! Enjoy art, dance, and food at this family friendly event.

Do you need help paying your utility bill? The City of Austin's Customer Assistance Program offers support to customers in need. See if you are eligible for utility bill discounts and other resources at coautilities.com/go/cap.

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

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Contact Information

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Summary of Service

ONAN, HILLARY Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891 Invoice Number: 380526999357

Bill Print Date May 19, 2025 Due Date Jun 5, 2025

Previous Activity/Charges

Table with 2 columns: Description, Amount. Total Amount Due at Last Bill \$179.11, Payment received - Thank you -\$179.11, Previous Balance \$0.00

Current Activity/Charges

Table with 2 columns: Description, Amount. Electric Service +\$117.18, Current Balance \$117.18

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$117.18

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 06/05/2025.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.



Detach and include stub with your payment

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin. View or Pay online: www.coautilities.com

Total Amount Due: \$117.18 Date Due: 06/05/25

Table with 2 columns: Description, Amount. Penalty After Date Due: \$5.86, Total Due After 06/05/2025: \$123.04, CAP Contribution: \$, Parks & Libraries Fund: \$, Homeless Student Fund: \$, Purple Choice: \$, Total Paid: \$

Enter contributions and include in Total Paid

Do Not Send Payment.

Your electronic Autopay amount of \$117.18 will be drafted within two business days of the bill's due date.

ONAN, HILLARY [Barcode]



Utility News

Bill Cycle 13

Do you need help paying your utility bill? The City of Austin's Customer Assistance Program offers support to customers in need. See if you are eligible for utility bill discounts and other resources at coautilities.com/go/cap.

If it grows, it goes in your green composting cart! Austin Resource Recovery collects up to 15 extra items-like lawn and leaf bags or small branch bundles-placed beside the cart. Learn more: austintexas.gov/composting.

Stage 2 watering restrictions are in place. Water only on your assigned days and in the morning/late evening to prevent water loss due to evaporation. Find your watering day/time at waterwiseaustin.org.

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

Join We All Belong Party at the People's House, Saturday, June 28, from 6p - 10p at Austin City Hall! Enjoy art, dance, and food at this family friendly event.

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TDD: 512-477-3663
Se Habla Español

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Summary of Service

ONAN, HILLARY
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891
Invoice Number: 380089318660

Bill Print Date Jun 20, 2025
Due Date Jul 7, 2025

Previous Activity/Charges

Table with 2 columns: Description, Amount. Total Amount Due at Last Bill \$117.18, Payment received - Thank you -\$117.18, Previous Balance \$0.00

Current Activity/Charges

Table with 2 columns: Description, Amount. Electric Service + \$164.49, Current Balance \$164.49

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$164.49

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 07/07/2025.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin.
View or Pay online: www.coautilities.com

Summary of charges table: Total Amount Due: \$164.49, Date Due: 07/07/25, Penalty After Date Due: \$8.22, Total Due After 07/07/2025: \$172.71, CAP Contribution: \$, Parks & Libraries Fund: \$, Homeless Student Fund: \$, Purple Choice: \$, Total Paid: \$

Enter contributions and include in Total Paid

Do Not Send Payment.

Your electronic Autopay amount of \$164.49 will be drafted within two business days of the bill's due date.

ONAN, HILLARY



7536 0100 CA 00 21 06212025 NNNNNNNN 0006322 Non-Q 1 oz.



Utility News

Bill Cycle 13

Was your curbside collection missed? Call 3-1-1 or email us after 4 p.m. on collection day and no later than two days after. We'll pick up your materials as soon as possible.

Weather disasters keep coming, with bigger storms that last longer. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit austinenergy.com/outage so you know what to do in case of an outage.

Stage 2 watering restrictions are in place. Water only on your assigned days and in the morning/late evening to prevent water loss due to evaporation. Find your watering day/time at waterwiseaustin.org.

Do you need help paying your utility bill? The City of Austin's Customer Assistance Program offers support to customers in need. See if you are eligible for utility bill discounts and other resources at coautilities.com/go/cap.

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

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Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD: 512-477-3663 Se Habla Español

To report an electrical OUTAGE call 512-322-9100 or visit outagemap.austinenergy.com. Please have your account number available.

Summary of Service

ONAN, HILLARY Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891 Invoice Number: 380571977415

Bill Print Date Jul 18, 2025 Due Date Aug 4, 2025

Previous Activity/Charges

Total Amount Due at Last Bill \$164.49 Payment received - Thank you -\$164.49 Previous Balance \$0.00

Current Activity/Charges

Electric Service + \$130.05 Current Balance \$130.05

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$130.05

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 08/04/2025.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin. View or Pay online: www.coautilities.com

Total Amount Due: \$130.05 Date Due: 08/04/25

Penalty After Date Due: \$6.50 Total Due After 08/04/2025: \$136.55 CAP Contribution: \$ Parks & Libraries Fund: \$ Homeless Student Fund: \$ Purple Choice: \$

Enter contributions and include in Total Paid Total Paid: \$

Do Not Send Payment.

Your electronic Autopay amount of \$130.05 will be drafted within two business days of the bill's due date.

ONAN, HILLARY



7536 0100 CA D0 19 07192025 NNNNNNN 0006494 Non-2 1 oz.

0000038098928917 000000130059 990001012



Utility News

Bill Cycle 13

New CASH payment option! Pay with cash at any checkout line - anytime during business hours - at local CVS, Dollar General, Office Depot, and Walgreens stores. Payments will post the same day. Learn more at coautilities.com/go/paywithcash.

Help shape Austin's plan to protect communities and creeks! Provide your thoughts on flood safety improvements, how to guide investments, and more in a 10-minute survey, open through September 15! RainToRiverATX.com

Do you need help paying your utility bill? The City of Austin's Customer Assistance Program offers support to customers in need. See if you are eligible for utility bill discounts and other resources at coautilities.com/go/cap.

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Stage 2 watering restrictions are in place. Water only on your assigned days and in the morning/late evening to prevent water loss due to evaporation. Find your watering day/time at waterwiseaustin.org.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD: 512-477-3663 Se Habla Español

To report an electrical OUTAGE call 512-322-9100 or visit outagemap.austinenergy.com. Please have your account number available.

Summary of Service

ONAN, HILLARY Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891 Invoice Number: 380941066140

Bill Print Date Aug 19, 2025 Due Date Sep 5, 2025

Previous Activity/Charges

Total Amount Due at Last Bill \$130.05 Payment received - Thank you -\$130.05 Previous Balance \$0.00

Current Activity/Charges

Electric Service + \$154.74 Current Balance \$154.74

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$154.74

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 09/05/2025.

Moved out last weekend of August 2025.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.



Detach and include stub with your payment

P.O. Box 2267 Austin, TX 78783-2267

7536 0100 CA 00 20 08202025 NNNNNNNN 0006420 Non-d 1 oz.

Account: 38098 92891

Make Checks payable to City of Austin. View or Pay online: www.coautilities.com

Total Amount Due: \$154.74 Date Due: 09/05/25

Penalty After Date Due: \$7.74 Total Due After 09/05/2025: \$162.48 CAP Contribution: \$ Parks & Libraries Fund: \$ Homeless Student Fund: \$ Purple Choice: \$

Enter contributions and include in Total Paid

Total Paid: \$

Do Not Send Payment.

Your electronic Autopay amount of \$154.74 will be drafted within two business days of the bill's due date.

ONAN, HILLARY [Barcode]

0000038098928917 000000154741 990001012



Utility News

Bill Cycle 13

Changes are coming soon! Starting next month, you'll notice some changes to your City of Austin utility bill.

Weather disasters keep coming, with bigger storms that last longer. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit austinenergy.com/outage so you know what to do in case of an outage.

Flooding can happen in a flash! Most flood insurance policies in Austin are available at a 25% discount. Whether you own or rent property, talk to your provider about coverage options. www.ATXFloodSafety.com

Was your curbside collection missed? Call 3-1-1 or email us after 4 p.m. on collection day and no later than two days after. We'll pick up your materials as soon as possible.

Do your medical needs require electricity? Do you care for someone on life-support equipment? Register for extra help before a power outage. Learn how at coautilities.com/go/mvr.

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Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD: 512-477-3663 Se Habla Español

To report an electrical OUTAGE call 512-322-9100 or visit outagemap.austinenergy.com. Please have your account number available.

Summary of Service

ONAN, HILLARY Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891 Invoice Number: 380425598337

Bill Print Date Sep 18, 2025 Due Date Oct 6, 2025

Previous Activity/Charges

Table with 2 columns: Description, Amount. Total Amount Due at Last Bill \$154.74, Payment received - Thank you -\$154.74, Previous Balance \$0.00

Current Activity/Charges

Table with 2 columns: Description, Amount. Electric Service +\$101.34, Current Balance \$101.34

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$101.34

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 10/06/2025.

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THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.



Detach and include stub with your payment

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin. View or Pay online: www.coautilities.com

Total Amount Due: \$101.34 Date Due: 10/06/25

Table with 2 columns: Description, Amount. Penalty After Date Due: \$5.07, Total Due After 10/06/2025: \$106.41, CAP Contribution: \$, Parks & Libraries Fund: \$, Homeless Student Fund: \$, Purple Choice: \$

Enter contributions and include in Total Paid -> Total Paid: \$

Do Not Send Payment.

Your electronic Autopay amount of \$101.34 will be drafted within two business days of the bill's due date.

ONAN, HILLARY





# City of Austin Utilities

## Utility News

Bill Cycle 13

The new City of Austin logo is here! Starting this month, you'll notice some changes to your City of Austin utility bill.

Do you need help paying your utility bill? The City of Austin's Customer Assistance Program offers support to customers in need. See if you are eligible for utility bill discounts and other resources at [coautilities.com/go/cap](http://coautilities.com/go/cap).

Weather disasters keep coming, with bigger storms that last longer. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit [austinenenergy.com/outage](http://austinenenergy.com/outage) so you know what to do in case of an outage.

Scammers are targeting utility customers. Don't fall for a call threatening you with immediate disconnection. Hang up and call 512-494-9400 or visit [coautilities.com](http://coautilities.com) to check your account status. More at [austinenenergy.com/stopscams](http://austinenenergy.com/stopscams)

Do your medical needs require electricity? Do you care for someone on life-support equipment? Register for extra help before a power outage. Learn how at [coautilities.com/go/mvr](http://coautilities.com/go/mvr).

## Contact Information

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Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call **512-322-9100** or visit [outagemap.austinenenergy.com](http://outagemap.austinenenergy.com). Please have your account number available.

## Summary of Service

ONAN, HILLARY  
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

**Account Number: 38098 92891**  
Invoice Number: 380687195170

Bill Print Date Oct 20, 2025  
Due Date **Nov 6, 2025**

### Previous Activity/Charges

Total Amount Due at Last Bill	\$101.34
Payment received - Thank you	-\$101.34
Previous Balance	\$0.00

### Current Activity/Charges

Electric Service	+\$17.24
Current Balance	\$17.24

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$17.24**

**Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 11/06/2025.**

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THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.



Detach and include stub with your payment

City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

**Account: 38098 92891**

Make Checks payable to City of Austin.  
View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$17.24**  
**Date Due: 11/06/25**

Penalty After Date Due:	\$0.86
Total Due After 11/06/2025:	\$18.10
CAP Contribution:	\$ _____
Parks & Libraries Fund:	\$ _____
Homeless Student Fund:	\$ _____
Purple Choice:	\$ _____

Enter contributions and include in Total Paid → **Total Paid:** \$ \_\_\_\_\_

### Do Not Send Payment.

Your electronic Autopay amount of \$17.24 will be drafted within two business days of the bill's due date.

7536 0300 CA 10 21 10212025 NNNNNNNN 0006556 Non-d 1 oz.

ONAN, HILLARY



0000038098928917 000000017244 990001012



City of Austin Utilities

Contractor did intermittent renovations on house between Nov 2025 and May 2026. On days they worked, temp of AC set at 70°. On days they didn't work and night time, AC set at 76°.

Utility News

Bill Cycle 13

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

Happy America Recycles Day, Austin! Do us proud this year by learning the dos and don'ts of recycling (the "don'ts" may surprise you!). Show us what you learn and how it's done on social media! @austinrecycles

Weather disasters keep coming, with bigger storms that last longer. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit austinenergy.com/outage so you know what to do in case of an outage.

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Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD: 512-477-3663 Se Habla Español

To report an electrical OUTAGE call 512-322-9100 or visit outagemap.austinenergy.com. Please have your account number available.

Summary of Service

ONAN, HILLARY Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891 Invoice Number: 380346613923

Bill Print Date Nov 19, 2025 Due Date Dec 8, 2025

Previous Activity/Charges

Total Amount Due at Last Bill \$17.24 Payment received - Thank you -\$17.24

Previous Balance \$0.00

Current Activity/Charges

Electric Service -\$21.55 Solar Savings +\$21.55

Current Balance \$0.00

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$0.00

You have a Credit Balance on your Utility Account. No Payment is necessary this month.

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THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.



Detach and include stub with your payment

City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin. View or Pay online: www.coautilities.com

Total Amount Due: \$0.00

Penalty After Date Due: \$0.00 Total Due After 12/08/2025: \$0.00 CAP Contribution: \$ Parks & Libraries Fund: \$ Homeless Student Fund: \$ Purple Choice: \$

Enter contributions and include in Total Paid

Total Paid: \$

CITY OF AUSTIN P.O. BOX 2267 AUSTIN TX 78783-2267



ONAN, HILLARY





# City of Austin Utilities

## Utility News

Bill Cycle 13

Winter weather can be unpredictable and carries potential for power outages. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit [AustinEnergy.com/Outage](http://AustinEnergy.com/Outage) so you know what to do in case of an outage.

Beginning December 26, 2025, Austin Resource Recovery curbside customers can place all-natural holiday trees curbside to be collected on their regularly scheduled composting collection day. Visit [AustinTexas.gov/treerecycling](http://AustinTexas.gov/treerecycling) for more.

Request a free structure ignition zone evaluation (SIZE) through Austin 3-1-1 or 512-974-2000 to get personalized guidance from Austin Fire about hardening your property against wildfire risk.

Flooding can happen in a flash! Most flood insurance policies in Austin are available at a 25% discount. Whether you own or rent property, talk to your provider about coverage options. [www.ATXFloodSafety.com](http://www.ATXFloodSafety.com)

Scammers are targeting utility customers. Don't fall for a call threatening you with immediate disconnection. Hang up and call 512-494-9400 or visit [coautilities.com](http://coautilities.com) to check your account status. More at [austinenergy.com/stopscams](http://austinenergy.com/stopscams)

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## Summary of Service

ONAN, HILLARY  
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891  
Invoice Number: 380054826706

Bill Print Date Dec 18, 2025  
Due Date Jan 5, 2026

### Previous Activity/Charges

Total Amount Due at Last Bill	\$0.00
Payment received	\$0.00
Previous Balance	\$0.00

### Current Activity/Charges

Electric Service	\$44.70
Solar Savings	+ -\$21.55
Current Balance	\$23.15

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$23.15**

**Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 01/05/2026.**

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## City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

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View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$23.15**  
**Date Due: 01/05/26**

Penalty After Date Due:	\$2.24
Total Due After 01/05/2026:	\$25.39
CAP Contribution:	\$ _____
Parks & Libraries Fund:	\$ _____
Homeless Student Fund:	\$ _____
Purple Choice:	\$ _____
<b>Total Paid:</b>	\$ _____

Enter contributions and include in Total Paid

### Do Not Send Payment.

Your electronic Autopay amount of \$23.15 will be drafted within two business days of the bill's due date.

ONAN, HILLARY  
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# City of Austin Utilities

## Utility News

Bill Cycle 13

Beginning December 26, 2025, Austin Resource Recovery curbside customers can place all-natural holiday trees curbside to be collected on their regularly scheduled composting collection day. Visit [AustinTexas.gov/treerecycling](http://AustinTexas.gov/treerecycling) for more.

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Flooding can happen in a flash! Most flood insurance policies in Austin are available at a 25% discount. Whether you own or rent property, talk to your provider about coverage options. [www.ATXFloodSafety.com](http://www.ATXFloodSafety.com)

## Contact Information

View or Pay online: [www.coutilities.com](http://www.coutilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 or visit [outagemap.austinenenergy.com](http://outagemap.austinenenergy.com). Please have your account number available.

## Summary of Service

ONAN, HILLARY  
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891

Invoice Number: 380153474100

Bill Print Date

Jan 21, 2026

Due Date

Feb 9, 2026

### Previous Activity/Charges

Total Amount Due at Last Bill **\$23.15**

Payment received - Thank you **-\$23.15**

Previous Balance **\$0.00**

### Current Activity/Charges

Electric Service **+\$2.28**

Current Balance **\$2.28**

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$2.28**

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 02/09/2026.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.



Detach and include stub with your payment

## City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin.

View or Pay online:

[www.coutilities.com](http://www.coutilities.com)

**Total Amount Due: \$2.28**  
**Date Due: 02/09/26**

Penalty After Date Due: \$0.11

Total Due After 02/09/2026: \$2.39

CAP Contribution: \$

Parks & Libraries Fund: \$

Homeless Student Fund: \$

Purple Choice: \$

Enter contributions and include in Total Paid **Total Paid: \$**

### Do Not Send Payment.

Your electronic Autopay amount of \$2.28 will be drafted within two business days of the bill's due date.

7536 0100 CA 20 22 01222026 NNNNNNNN 0001545 Non-4 1 oz.

ONAN, HILLARY



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# City of Austin Utilities

## Utility News

Bill Cycle 13

Do you need help paying your utility bill? The City of Austin's Customer Assistance Program offers support to customers in need. See if you are eligible for utility bill discounts and other resources at [coautilities.com/go/cap](http://coautilities.com/go/cap).

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

Winter weather can be unpredictable and carries potential for power outages. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit [AustinEnergy.com/Outage](http://AustinEnergy.com/Outage) so you know what to do in case of an outage.

Scammers are targeting utility customers. Don't fall for a call threatening you with immediate disconnection. Hang up and call 512-494-9400 or visit [coautilities.com](http://coautilities.com) to check your account status. More at [austinenenergy.com/stopscams](http://austinenenergy.com/stopscams)

Do your medical needs require electricity? Do you care for someone on life-support equipment? Register for extra help before a power outage. Learn how at [coautilities.com/go/mvr](http://coautilities.com/go/mvr).

Request a free structure ignition zone evaluation (SIZE) through Austin 3-1-1 or 512-974-2000 to get personalized guidance from Austin Fire about hardening your property against wildfire risk.

## Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 or visit [outagemap.austinenenergy.com](http://outagemap.austinenenergy.com). Please have your account number available.

## Summary of Service

ONAN, HILLARY  
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891  
Invoice Number: 380361992896

Bill Print Date Feb 19, 2026  
Due Date Mar 9, 2026

### Previous Activity/Charges

Total Amount Due at Last Bill	\$2.28
Payment received - Thank you	-\$2.28
<b>Previous Balance</b>	<b>\$0.00</b>

### Current Activity/Charges

Electric Service	-\$22.75
Solar Savings	+\$22.75
<b>Current Balance</b>	<b>\$0.00</b>

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$0.00**

You have a Credit Balance on your Utility Account.  
**No Payment is necessary this month.**

Continued On Next Page



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## City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin.  
View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$0.00**

Penalty After Date Due:	\$0.00
Total Due After 03/09/2026:	\$0.00
CAP Contribution:	\$ _____
Parks & Libraries Fund:	\$ _____
Homeless Student Fund:	\$ _____
Purple Choice:	\$ _____

Enter contributions and include in Total Paid

**Total Paid: \$ \_\_\_\_\_**

CITY OF AUSTIN  
P.O. BOX 2267  
AUSTIN TX 78783-2267



ONAN, HILLARY





# City of Austin Utilities

## Utility News

Bill Cycle 13

Did you know plastic bags, Styrofoam, batteries and electronics can't be recycled in your blue cart? To recycle them correctly, visit [AustinTexas.gov/Recycling](http://AustinTexas.gov/Recycling).

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

Scammers are targeting utility customers. Don't fall for a call threatening you with immediate disconnection. Hang up and call 512-494-9400 or visit [coautilities.com](http://coautilities.com) to check your account status. More at [austinenenergy.com/stopscams](http://austinenenergy.com/stopscams)

Request a free structure Ignition zone evaluation (SIZE) through Austin 3-1-1 or 512-974-2000 to get personalized guidance from Austin Fire about hardening your property against wildfire risk.

Do your medical needs require electricity? Do you care for someone on life-support equipment? Register for extra help before a power outage. Learn how at [coautilities.com/go/mvr](http://coautilities.com/go/mvr).

Winter weather can be unpredictable and carries potential for power outages. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit [AustinEnergy.com/Outage](http://AustinEnergy.com/Outage) so you know what to do in case of an outage.

## Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 or visit [outagemap.austinenenergy.com](http://outagemap.austinenenergy.com). Please have your account number available.

## Summary of Service

ONAN, HILLARY  
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891  
Invoice Number: 380317178613

Bill Print Date Mar 19, 2026  
Due Date Apr 6, 2026

### Previous Activity/Charges

Total Amount Due at Last Bill	\$0.00
Payment received	\$0.00
Previous Balance	\$0.00

### Current Activity/Charges

Electric Service	-\$21.67
Solar Savings	+\$21.67
Current Balance	\$0.00

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$0.00**

You have a Credit Balance on your Utility Account.  
**No Payment is necessary this month.**

Continued On Next Page



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## City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin.  
View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$0.00**

Penalty After Date Due:	\$0.00
Total Due After 04/06/2026:	\$0.00
CAP Contribution:	\$ _____
Parks & Libraries Fund:	\$ _____
Homeless Student Fund:	\$ _____
Purple Choice:	\$ _____

Enter contributions and include in Total Paid

**Total Paid: \$ \_\_\_\_\_**

CITY OF AUSTIN  
P.O. BOX 2267  
AUSTIN TX 78783-2267



ONAN, HILLARY





# City of Austin Utilities

## Utility News

Bill Cycle 13

Simplify your life with paperless billing! It's easy for you and better for the environment. View your bill online anytime. Set custom reminders and get notifications when your payment posts. Sign up today at [coautilities.com/go/paperless](http://coautilities.com/go/paperless).

Watering restrictions are in place. Water only on your assigned days and in the morning/late evening to prevent water loss due to evaporation. Find your watering day/time at [waterwiseaustin.org](http://waterwiseaustin.org).

If it grows, it goes in your green composting cart! Austin Resource Recovery collects up to 15 extra items-like lawn and leaf bags or small branch bundles-placed beside the cart. Learn more: [austintexas.gov/composting](http://austintexas.gov/composting).

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

Do your medical needs require electricity? Do you care for someone on life-support equipment? Register for extra help before a power outage. Learn how at [coautilities.com/go/mvr](http://coautilities.com/go/mvr).

Request a free structure ignition zone evaluation (\$IZE) through Austin 3-1-1 or 512-974-2000 to get personalized guidance from Austin Fire about hardening your property against wildfire risk.

### Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 or visit [outagemap.austinenergy.com](http://outagemap.austinenergy.com). Please have your account number available.

## Summary of Service

ONAN, HILLARY

Service Address: 1613 CHURCHWOOD CV, ZIP: 78746

Account Number: 38098 92891

Invoice Number: 380781836845

Bill Print Date

Apr 20, 2026

Due Date

May 7, 2026

### Previous Activity/Charges

Total Amount Due at Last Bill \$0.00  
Payment received \$0.00

Previous Balance \$0.00

### Current Activity/Charges

Electric Service -\$9.68  
Solar Savings +\$9.68

Current Balance \$0.00

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$0.00**

You have a Credit Balance on your Utility Account.  
**No Payment is necessary this month.**

Continued On Next Page



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## City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin.  
View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$0.00**

Penalty After Date Due: \$0.00

Total Due After 05/07/2026: \$0.00

CAP Contribution: \$

Parks & Libraries Fund: \$

Homeless Student Fund: \$

Purple Choice: \$

Enter contributions and include in Total Paid

**Total Paid: \$**

CITY OF AUSTIN

P.O. BOX 2267

AUSTIN TX 78783-2267



ONAN, HILLARY



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# City of Austin Utilities

## Utility News

Bill Cycle 13

Simplify your life with paperless billing! It's easy for you and better for the environment. View your bill online anytime. Set custom reminders and get notifications when your payment posts. Sign up today at [coautilities.com/go/paperless](http://coautilities.com/go/paperless).

Get clothing collected from your front door. You can now schedule an on-demand clothing and textiles collection through the Austin Recycles app, online at [austintexas.gov/MySchedule](http://austintexas.gov/MySchedule) or by calling 3-1-1.

If you see a leak, spill, or other pollution concern, contact Austin 3-1-1! City investigators work about 1,000 cases each year to ensure the cleanup of millions of gallons of sewage, petroleum, paint, chemicals, and other pollutants.

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Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call **512-322-9100** or visit [outagemap.austinenergy.com](http://outagemap.austinenergy.com). Please have your account number available.

## Summary of Service

ONAN, HILLARY  
Service Address: 1613 CHURCHWOOD CV, ZIP: 78746  
**Account Number: 38098 92891**  
Invoice Number: 380436046624

Bill Print Date May 20, 2026  
Due Date **Jun 8, 2026**

### Previous Activity/Charges

Total Amount Due at Last Bill	\$0.00
Payment received	\$0.00
Previous Balance	\$0.00

### Current Activity/Charges

Electric Service	\$23.45
Solar Savings	+\$-23.45
Current Balance	\$0.00

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$0.00**

You have a Credit Balance on your Utility Account.  
**No Payment is necessary this month.**

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## City of Austin Utilities

P.O. Box 2267 Austin, TX 78783-2267

Account: 38098 92891

Make Checks payable to City of Austin.  
View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$0.00**

Penalty After Date Due:	\$0.00
Total Due After 06/08/2026:	\$0.00
CAP Contribution:	\$ _____
Parks & Libraries Fund:	\$ _____
Homeless Student Fund:	\$ _____
Purple Choice:	\$ _____
<b>Total Paid:</b>	\$ _____

Enter contributions and include in Total Paid

CITY OF AUSTIN  
P.O. BOX 2267  
AUSTIN TX 78783-2267



ONAN, HILLARY

