THE RITZ-CARLTON RESIDENCES
ESTERO BAY

THE EXPERIENCE STUDIO: RESIDENTIAL SERVICES

Included in Annual Assessments

MASTER ASSOCIATION STAFF

- Residents Concierge 24/7
- General Manager
- Administrative Assistant
- Experience Director
- Kids Club Concierge
- Clubhouse Attendant
- Pool Attendants
- Porters (for such things as package delivery, newspaper delivery, assistance with luggage, groceries, etc.)
- Chief Engineer
- Assistant Engineer (2)
- Systems Technician
- Maintenance Staff
- Loss Prevention/Security Guard in garage

MASTER ASSOCIATION THIRD-PARTY PROVIDERS

- Valet parking
- Security patrol
- Interior and exterior landscape maintenance
- Guardhouse staff 24/7
- Pool, lagoon, fountain & spa maintenance
- Fitness equipment maintenance
- Elevator maintenance
- Private boat shuttle (details to follow)

ADDITIONAL FEATURES INCLUDE:

- Centralized resident communication system
- Marriott International/Ritz-Carlton audits, inspections & training
- Branded sensory program throughout amenity areas (signature scent, curated music and botanical displays)
- Dedicated car wash area
- Dedicated dog wash area
- Continental breakfast station at the Sports & News Café
- Coffee & tea station in the lobby lounge
- Towel & water service at the pool/lagoon areas
- Towel & water service at fitness center
- Waste collection and disposal
- Natural gas utility
- Water/sewer utility
- WiFi service throughout property

LONDON BAY
DEVELOPMENT GROUP

SEE BACK FOR TERMS & CONDITIONS

THE RITZ-CARLTON
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AS OF 4.16.25