

Frequently Asked Questions

Q: Are pets allowed?

A: No

Q: How many parking spaces /Is there guest parking and where?

A. Units come with 1 or 2 deeded spaces. Limited guest parking.

Q. Can I plant my own plants by my door? Add a window box? Plant in the common area?

A. Window boxes are not allowed. Common area planting with board approval only.

Q. Who handles snow removal for the individual walkways? Does anyone clean out my car? Do I need to move my car if a snow storm is expected?

A. Snow contractor plows and shovels including between cars. Cars may be asked to move after a big storm in order to completely clean out parking spaces.

Q. Can I have outdoor birdfeeders?

A. No

Q. If I experience a problem with one of my appliances - who is responsible for repair? Who do I call?

A. All fixtures and appliances are the responsibility of the unit owner.

Q. If I experience a power outage, heat or AC issue, who handles that?

A. For power outages in the building call Eversource 800-592-2000 and then notify Plunkett Properties. If the outage is only in your unit, call an electrician.

Q. What type of insurance do I get on my unit?

A. Everyone is covered under the Master Policy but all owners also need an HO6 policy to cover the deductible and personal belonging.

Q. Management uses a payment portal - is it mandatory? There is a fee so can I mail a check instead?

A. The payment portal is set up for easy, fast payments. There is a small fee, just as there is a fee for a stamp and the cost of a check, but we are moving in the direction of direct payments for your convenience and efficiency.

Q. I plan to move/refinance my unit - how do I get the appropriate documents/6(d) certificate?

A. Contact Plunkett Properties during business hours (8-6pm) or submit the request through the portal

Note: Unit owners and/or Tenants will be charged for the violations: (Rates may change)

- Moving company hired by owner must provide a certificate of insurance - \$50
- Trash/recycling violation - \$50
- Pet found at premises (not approved) - \$50
- Late condo fee payments (by more than 30 days) - \$50
- Unnecessary calls to after-hours Emergency number - \$25