

Frequently Asked Questions

Q: Are pets allowed?

A: Yes, small dogs under 35 lbs – no vicious breeds.

Q: How many parking spaces /Is there guest parking and where?

A. Units come with 1 or 2 deeded garage spaces. Guest parking is on the street.

Q. Is smoking allowed?

A. No smoking is allowed on common area.

Q. Who handles snow removal for the individual walkways?

A. Snow contractor clears all entrances and sidewalks

Q. Can I have outdoor birdfeeders?

A. Birdfeeders are not allowed.

Q. If I experience a problem with one of my appliances – who is responsible for repair? Who do I call?

A. All fixtures and appliances are the responsibility of the unit owner.

Q. If I experience a power outage, heat or AC issue, who handles that?

A. For power outage in the complex call Eversource first at 800-592-2000, and then notify Plunkett Properties. If the outage is only in your unit, call an electrician.

Q. What type of insurance do I get on my unit?

A. The Association provides a Master Policy but each owner is required to have their own HO6 policy to cover the deductible and their personal belongings.

Q. Management uses a payment portal – is it mandatory? There is a fee so can I mail a check instead?

A. The payment portal is set up for easy, fast payments. There is a small fee, just as there is a fee for a stamp and the cost of a check, but we are moving in the direction of direct payments for your convenience and efficiency.

Q. I plan to move/refinance my unit – how do I get the appropriate documents/6(d) certificate?

A. Contact Plunkett Properties during business hours (8-6pm) or submit the request through the portal

Q. Who do I notify if the elevator is down?

A. Call Plunkett Properties. If someone is stuck in the elevator, call Winchester Fire Dept. first.

Note: Unit owners and/or Tenants will be charged for the violations: (Rates may change)

- Late condo fee payments (by more than 30 days) – \$50
- Unnecessary calls to after-hours Emergency number – \$25