



DBA: RENEWAL BY ANDERSEN LLC
 Legal Name: Renewal by Andersen LLC
 CGC1534515
 16171 Premier Park Drive Suite 100 | Ft. Myers, FL 33913
 Phone: 239-387-2777 | Fax: n/a | swfforders@andersencorp.com

Kevin Hall
 17839 Courtside Landings Circle
 Punta Gorda, FL 33955
 H: (815)671-3206
 C: (815)671-3205

Thank you for your order

Please find, enclosed for your convenience, the contents of your agreement with Renewal by Andersen LLC d/b/a Renewal by Andersen LLC

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Agreement Document and Payment Terms

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Kevin Hall
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Punta Gorda, FL 33955
H: (815)671-3206
C: (815)671-3205

Kevin Hall

06/13/24

BUYER(S) NAME

CONTRACT DATE

17839 Courtside Landings Circle, Punta Gorda, FL 33955

(815)671-3206

(815)671-3205

BUYER(S) STREET ADDRESS

PRIMARY NUMBER

SECONDARY NUMBER

hall_kevinleigh@hotmail.com

PRIMARY EMAIL

SECONDARY EMAIL

NOTES:

Buyer(s) hereby jointly and severally agrees to purchase the products and/or services of Renewal by Andersen LLC d/b/a Renewal by Andersen LLC("Contractor"), in accordance with the terms and conditions described in this Agreement Document and Payment Terms, any documents listed in the Table of Contents, and any other document attached to this Agreement Document, the terms of which are all agreed to by the parties and incorporated herein by reference (collectively, this "Agreement"). Buyer(s) hereby agrees to sign a completion certificate after Contractor has completed all work under this Agreement.

TOTAL JOB AMOUNT:	\$42,972	By signing this Agreement, you acknowledge that the Balance Due, and the Amount Financed must be made by personal check, bank check, credit card, or cash.	
DEPOSIT RECEIVED:	\$14,180		
BALANCE DUE:	\$28,792	Estimated Start: 14 weeks	Estimated Completion: 1-2 days
AMOUNT FINANCED:	\$0		
METHOD OF PAYMENT:	Check	We schedule installations based on the date of the signed contract and secondarily on the date in which we complete the technical measurements. The installation date that we are providing at this time is only an estimate. We will communicate an official date and time at a later date. Rain and extreme weather are the most common causes for delay.	

NOTES: HOA 239-309-0622; Lexi@crmfl.com

Buyer(s) agrees and understands that this Agreement constitutes the entire understandings between the parties and that there are no verbal understandings changing or modifying any of the terms of this Agreement. No alterations to or deviations from this Agreement will be valid without the signed, written consent of both the Buyer(s) and Contractor. Buyer(s) hereby acknowledges that Buyer(s) 1) has read this Agreement, understands the terms of this Agreement, and has received a completed, signed, and dated copy of this Agreement, including the two attached Notices of Cancellation, on the date first written above and 2) was orally informed of Buyer's right to cancel this Agreement.

NOTICE TO BUYER: Do not sign this contract if blank. You are entitled to a copy of the contract at the time you sign.

YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME NOT LATER THAN MIDNIGHT OF 06/17/2024 OR THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION, WHICHEVER DATE IS LATER. SEE THE ATTACHED NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF THIS RIGHT.

SIGNATURE OF SALES PERSON

SIGNATURE

SIGNATURE

Scott House

Kevin Hall

PRINT NAME OF SALES PERSON

PRINT NAME

PRINT NAME



Itemized Order Receipt

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Legal Name: Renewal by Andersen LLC

CGC1534515

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Kevin Hall

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Punta Gorda, FL 33955

H: (815)671-3206

C: (815)671-3205

ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
102	dining	25 W 72 H	<p>Window: Acclaim™ Impact Double-Hung (DG) 1:1 Flat Sill, Base Frame, Traditional Checkrail, Exterior White, Interior White, Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 50 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern, Hardware: White, Screen: Enhanced Visibility High Corrosion Resistant, Full Screen, Grille Style: No Grille, Misc: Remove & Reinstall Window/Door Blinds (Excludes Plantation Shutters and electronic blinds), We do not remove & reinstall blinds. This charge is a courtesy for those customers that are unable to have blinds removed and reinstalled. RbA cannot guarantee fit and is not responsible for condition/operation of blinds. Excludes Plantation Shutters and electronic blinds</p>	
103	dining	25 W 72 H	<p>Window: Acclaim™ Impact Double-Hung (DG) 1:1 Flat Sill, Base Frame, Traditional Checkrail, Exterior White, Interior White, Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 50 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern, Hardware: White, Screen: Enhanced Visibility High Corrosion Resistant, Full Screen, Grille Style: No Grille, Misc: Remove & Reinstall Window/Door Blinds (Excludes Plantation Shutters and electronic blinds), We do not remove & reinstall blinds. This charge is a courtesy for those customers that are unable to have blinds removed and reinstalled. RbA cannot guarantee fit and is not responsible for condition/operation of blinds. Excludes Plantation Shutters and electronic blinds</p>	



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Punta Gorda, FL 33955

H: (815)671-3206

C: (815)671-3205

ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
104	Living	95 1/4 W 95 1/2 H	Patio Door: Gliding A-Series Contemporary Stormwatch 2 Panel Stationary / Active, Grey Sill, Exterior White, Interior Pine, Interior Pre-Finish White, Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 50 DP Rating: + 50 / - 70 Glass: All Sash: High Perf. SmartSun Impact Resistant Glass, No Pattern, Hardware: Tribeca®, White, Screen: No Screen, Grille Style: No Grille, Misc: None	
105	Living	52 W 72 H	Window: Acclaim™ Impact Double-Hung (DG) 1:1 Limited Travel Reduced 7.625 Flat Sill, Base Frame, Traditional Checkrail, Exterior White, Interior White, Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 50 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern, Hardware: White, Standard Color Extra Lock, Screen: Enhanced Visibility High Corrosion Resistant, Full Screen, Grille Style: No Grille, Misc: None	
106a	Living	52 W 72 H	Window: Acclaim™ Impact Picture Base Frame, Exterior White, Interior White, Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 60 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern, Grille Style: No Grille, Misc: None	
106b	Living	52 W 72 H	Window: Acclaim™ Impact Picture Base Frame, Exterior White, Interior White, Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 60 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern, Grille Style: No Grille, Misc: High Performance Join, High Performance Joining of units either Factory Assembled or Factory Prepped (Per join)	



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Punta Gorda, FL 33955

H: (815)671-3206

C: (815)671-3205

ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
108	Master	52 W 62 H	<p>Window: Acclaim™ Impact Double-Hung (DG) 1:1 Does Not Meet Egress Limited Travel Reduced 3.625 Flat Sill, Base Frame, Traditional Checkrail, Exterior White, Interior White,</p> <p>Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 50 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern,</p> <p>Hardware: White, Standard Color Extra Lock, Screen: Enhanced Visibility High Corrosion Resistant, Full Screen,</p> <p>Grille Style: No Grille, Misc: Remove & Reinstall Window/Door Blinds (Excludes Plantation Shutters and electronic blinds), We do not remove & reinstall blinds. This charge is a courtesy for those customers that are unable to have blinds removed and reinstalled. RbA cannot guarantee fit and is not responsible for condition/operation of blinds. Excludes Plantation Shutters and electronic blinds</p>	
109	office	36 W 72 H	<p>Window: Acclaim™ Impact Double-Hung (DG) 1:1 Flat Sill, Base Frame, Traditional Checkrail, Exterior White, Interior White, Performance Calculator: Winde Wind Speed 154 Zone 4 PG Rating: 50 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern, Hardware: White, Standard Color Extra Lock, Screen: Enhanced Visibility High Corrosion Resistant, Full Screen,</p> <p>Grille Style: No Grille, Misc: Remove & Reinstall Window/Door Blinds (Excludes Plantation Shutters and electronic blinds), We do not remove & reinstall blinds. This charge is a courtesy for those customers that are unable to have blinds removed and reinstalled. RbA cannot guarantee fit and is not responsible for condition/operation of blinds. Excludes Plantation Shutters and electronic blinds</p>	



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Punta Gorda, FL 33955

H: (815)671-3206

C: (815)671-3205

ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
110	spare bedroom	52 W 72 H	<p>Window: Acclaim™ Impact Double-Hung (DG) 1:1 Does Not Meet Egress Limited Travel Reduced 7.625 Flat Sill, Base Frame, Traditional Checkrail, Exterior White, Interior White,</p> <p>Performance Calculator: Winda Wind Speed 154 Zone 4 PG Rating: 50 DP Rating: + 60 / - 70 Glass: All Sash: High Performance Impact Resistant SmartSun Glass, No Pattern,</p> <p>Hardware: White, Standard Color Extra Lock, Screen: Enhanced Visibility High Corrosion Resistant, Full Screen,</p> <p>Grille Style: No Grille, Misc: Remove & Reinstall Window/Door Blinds (Excludes Plantation Shutters and electronic blinds), We do not remove & reinstall blinds. This charge is a courtesy for those customers that are unable to have blinds removed and reinstalled. RbA cannot guarantee fit and is not responsible for condition/operation of blinds. Excludes Plantation Shutters and electronic blinds, Important Notes</p>	
WINDOWS: 8 PATIO DOORS: 1 ENTRY DOORS: 0 SPECIALTY: 0 MISC: 0				TOTAL \$42,972



Renewal by Andersen is committed to our customers' safety by complying with the rules and lead-safe work practices specified by the EPA.



Performance Report

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The following table identifies fenestration performance requirements using the listed code, values, and coefficients. Calculation is based on the Winde application if the Zone and GCp values are populated to the individual unit calculations table. If GCp and Zone are listed as N/A, required unit performance rating was manually defined. The RbA retailer is responsible for disclaimer language regarding the acceptance of this report in their market as reviewed by their legal counsel and code officials. This report should NOT be used in market unless a thorough review has been completed and this language is updated accordingly.

SITE-SPECIFIC CONDITIONS

ASCE STANDARD	WIND ZONE (MPH)	EXPOSURE	MEAN ROOF HEIGHT (FT)	K _Z VALUE	RISK CATEGORY	WIND-BORNE DEBRIS REGION
Wind Speed: 7-22 Performance: 7-22	154	C	20	+ 0.9 / - 0.9	II	YES

INDIVIDUAL UNIT CALCULATIONS

ID	ROOM	PRODUCT TYPE	UNIT SIZE (in)	UNIT/TWA AREA (ft ²)	ZONE	GCp	REQUIRED UNIT PERFORMANCE RATING	ACTUAL UNIT PG	ACTUAL UNIT DP	UNIT IMPACT RATED	APPROVAL NUMBER(S)
102	dining	Impact Double-Hung (DG)	25 x 72	12.50	Zone 4	+ 0.98 / - 1.08	+ 32.5 / - 35.2	50	+ 60 / - 70	YES	FL27970
103	dining	Impact Double-Hung (DG)	25 x 72	12.50	Zone 4	+ 0.98 / - 1.08	+ 32.5 / - 35.2	50	+ 60 / - 70	YES	FL27970
104	Living	A-Series Contemporary Stormwatch	95 1/4 x 95 1/2	63.17	Zone 4	+ 0.85 / - 0.95	+ 29 / - 31.8	50	+ 50 / - 70	YES	FL14429
105	Living	Impact Double-Hung (DG)	52 x 72	26.00	Zone 4	+ 0.92 / - 1.02	+ 30.9 / - 33.7	50	+ 60 / - 70	YES	FL27970
106a	Living	Impact Picture	52 x 72	26.00	Zone 4	+ 0.92 / - 1.02	+ 30.9 / - 33.7	60	+ 60 / - 70	YES	FL19562
106b	Living	Impact Picture	52 x 72	26.00	Zone 4	+ 0.92 / - 1.02	+ 30.9 / - 33.7	60	+ 60 / - 70	YES	FL19562
108	Master	Impact Double-Hung (DG)	52 x 62	22.39	Zone 4	+ 0.93 / - 1.03	+ 31.2 / - 34	50	+ 60 / - 70	YES	FL27970
109	office	Impact Double-Hung (DG)	36 x 72	18.00	Zone 4	+ 0.95 / - 1.05	+ 31.7 / - 34.5	50	+ 60 / - 70	YES	FL27970
110	spare bedroom	Impact Double-Hung (DG)	52 x 72	26.00	Zone 4	+ 0.92 / - 1.02	+ 30.9 / - 33.7	50	+ 60 / - 70	YES	FL27970

Values and assumptions used for Design Pressure Calculations:

- Design Pressure calculations are based on ASCE 7-16.
- No topographical effects (K_{zT} at 1.0)
- Velocity pressure exposure coefficient (K_z) is captured per site specific conditions
- Directionally factor K_d of 0.85
- Velocity Pressure (PSF) based on all selection building and site conditions
- Internal pressure coefficient (GC_{pi}) is +/- 0.18
- External pressure coefficient (GC_p) is captured on individual unit calculations

Windborne Debris Regions require that window and door openings have opening protection via:

- An impact rated window or door, or
- An impact rated shutter or other impact rated coverings, or
- Wood structural panels of a certain type, thickness, and fasteners, etc.

This Performance Report and the information within this Performance Report may only be used in connection with Renewal by Andersen products, only at the address listed above, only for the products identified above, and only for the homeowner listed above. Performance of other units not listed may vary. The information in this Performance Report must be confirmed by the local Renewal by Andersen retailer with your local building code official. This Performance Report is issued solely by the legal entity listed under "Legal Name" above.



Payment Authorization Form

DBA: RENEWAL BY ANDERSEN LLC
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 H: (815)671-3206
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Kevin Hall

BUYER NAME

17839 Courtside Landings Circle

Punta Gorda

ADDRESS

FL 33955 (815)671-3206

CITY

(815)671-3205

STATE

ZIP CODE

PHONE NUMBER 1

PHONE NUMBER 2

Scott House

\$42,972

SALES REP

CONTRACT BALANCE

PAYMENT SCHEDULE (\$42,972)

	CASH DEPOSIT (1)	FINANCED DEPOSIT (2)	SUBSTANTIAL COMPLETION (3)
CHECK	\$14,180	\$0	\$28,792

(1) CASH DEPOSIT: Renewal by Andersen requires thirty-three percent (33%) of the purchase price paid at Agreement Signing. Buyer(s) may pay through the following payment methods: cash, check, debit card, or credit card ("Cash Deposit").

(2) FINANCED DEPOSIT: Renewal by Andersen requires thirty-three percent (33%) of purchase price advanced when the windows and/or doors are ordered. For Buyer(s) that receive approved financing through a Renewal by Andersen lender ("Lender"), the Lender will advance this required amount directly to Renewal by Andersen ("Financed Deposit"). For open-end credit loans, the Lender will not extend credit to the Buyer(s) and. For all financings, the Buyer(s) will not owe any payments until Substantial Completion (as defined in item 3 below) and the Lender has delivered the remaining balance to Renewal by Andersen.

(3) SUBSTANTIAL COMPLETION: Renewal by Andersen requires the final payment (which shall be delivered by the Lender in the case of projects financed through Lenders) on the day of installation when all windows and/or doors included in this Agreement have been installed into their openings and any interior and exterior trims have been applied ("Substantial Completion"). If there are Change Orders associated with the project covered by this Agreement, the difference in the Job Amount will be reconciled in the final payment requested from the Buyer (or the Lender in the case of a project financed by a Lender) upon Substantial Completion.

BY SIGNING BELOW, I/WE, THE BUYER(S):

1. Authorization for Direct Payment Via ACH: The Buyer(s) acknowledges providing Renewal by Anderson a check or designating a checking or savings bank account at a depository financial institution by providing Buyer(s)' account and routing number information for the payments listed above at Agreement Signing and Renewal by Andersen entered the account information into its payment system. Buyer(s) authorizes Renewal by Andersen to electronically debit the designated account (and, if necessary, electronically credit the account to correct any erroneous debit) based on the amount(s), form of payment(s), and timing as specified in the Payment Authorization Schedule above. Buyer(s) acknowledges that Renewal by Andersen may reattempt any payment that is returned unpaid.
2. Authorization for Card Payment: The Buyer(s) acknowledges authorizing Renewal by Anderson to apply the payments listed above to Buyer(s)' credit or debit card that Buyer provided at Agreement Signing and Renewal by Andersen entered the card information into its payment system. Buyer(s) authorizes Renewal by Andersen to charge the Buyer(s)' credit or debit card based on the amount(s), form of payment(s), and timing as specified in the Payment Authorization Schedule above. Buyer(s) acknowledges that Renewal by Andersen may reattempt any payment that is declined.
3. Buyer(s) agrees that any payment transactions that Buyer(s) authorizes comply with all applicable laws.
4. Buyer(s) acknowledges that this payment authorization will remain in full-force and effect until Renewal by Andersen has received written notification from Buyer(s) that Buyer(s) wish to revoke this authorization at least three (3) business days' prior to the scheduled payment date. For any change orders that affect the payment amount set forth above, Renewal by Anderson will notify Buyer(s) of the payment amount that will be debited or charged at least ten (10) calendar days prior to the transaction date.

Kevin Hall

06/13/24

BUYER NAME

SIGNATURE

DATE



Notice of Cancellation

DBA: RENEWAL BY ANDERSEN LLC
Legal Name: Renewal by Andersen LLC
CGC1534515
16171 Premier Park Drive Suite 100 | Ft. Myers, FL 33913
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Kevin Hall
17839 Courtside Landings Circle
Punta Gorda, FL 33955
H: (815)671-3206
C: (815)671-3205

You, the buyer(s) may cancel this transaction at any time prior to midnight on 06/17/2024

NOTICE OF CANCELLATION

Date of Transaction: 06/13/24. You may cancel this transaction, without any penalty or obligation, before midnight on 06/17/2024 or the third business day after the date of this transaction, whichever date is later. If you cancel, any property traded in, any payments made by you under the Contract or Sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or Sale; or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Sellers expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the Contract. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

dba: Renewal by Andersen LLC
Legal Name: Renewal by Andersen LLC
16171 Premier Park Drive Suite 100
Ft. Myers, FL 33913
Phone: 239-387-2777
Fax: n/a
Email: swflorders@andersencorp.com
NOT LATER THAN MIDNIGHT OF 06/17/2024
OR THE THIRD BUSINESS DAY AFTER THE DATE
OF THIS TRANSACTION, WHICHEVER DATE IS LATER.

I HEREBY CANCEL THIS TRANSACTION

BUYER SIGNATURE

DATE

NOTICE OF CANCELLATION

Date of Transaction: 06/13/24. You may cancel this transaction, without any penalty or obligation, before midnight on 06/17/2024 or the third business day after the date of this transaction, whichever date is later. If you cancel, any property traded in, any payments made by you under the Contract or Sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or Sale; or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Sellers expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the Contract. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

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Legal Name: Renewal by Andersen LLC
16171 Premier Park Drive Suite 100
Ft. Myers, FL 33913
Phone: 239-387-2777
Fax: n/a
Email: swflorders@andersencorp.com
NOT LATER THAN MIDNIGHT OF 06/17/2024
OR THE THIRD BUSINESS DAY AFTER THE DATE
OF THIS TRANSACTION, WHICHEVER DATE IS LATER.

I HEREBY CANCEL THIS TRANSACTION

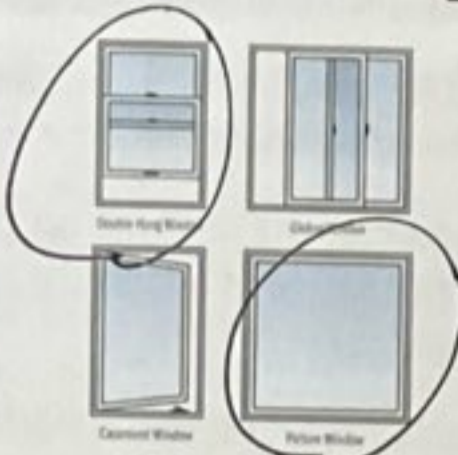
BUYER SIGNATURE

DATE

Detail Summary Review

Window Color: WHT/WHT

Customer: Kevin Hall



Other: _____

Coastal Non-Coastal

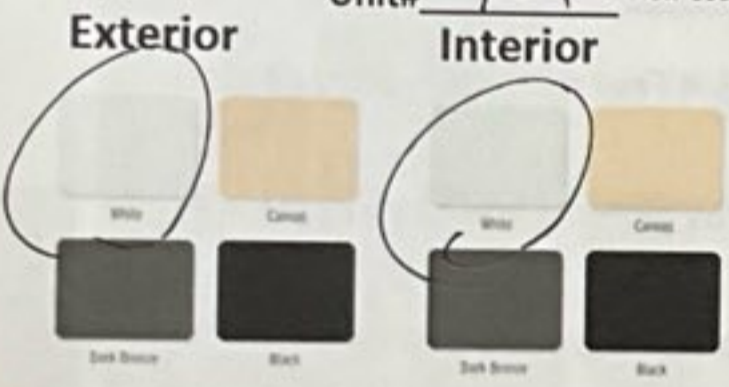
DG Lifts: Y N
GL Pulls: Y N

Door Color:

Unit# 104 Coastal Non-Coastal

Coastal Non-Coastal

Coastal Non-Coastal



Style: Unit# 104 Coastal Non-Coastal
Handing: Gliding/ outswing/ Inswing

Color: (if different) Stationary/Active

Hardware: (if different) WHT

Other: _____



Traditional Contemporary



Special Notes: _____

Profiles

Full Divided Light Grilles
Full divided light grilles provide a visual representation of true divided glass. The option consists of a permanently applied exterior Floor® material grille, an aluminum spacer between the glass, and a decorative or permanently applied interior grille. Available in two widths and an array of colors.

Grilles Between-the-Glass
Aluminum grilles are permanently installed between the panes during manufacturing, providing the beauty of grilles with the quick cleaning of a smooth glass surface. Available in two widths and an array of colors.

Interior Wood Grilles
Made of hardwood, these grilles wrap into place on the interior of the sash and can be easily removed to make glass cleaning a breeze. Available in two widths.

Opening Mod/Fill YES NO

Unit(s): _____

Modification(s): _____

I am aware there will be modifications done to accommodate the installation of door(s)/window(s)

Customer: _____

Important Notes

- Homeowner(s) must be present for the Tech. Measure appointment
- (If replacing interior Trim/Casing) Renewal by Andersen can not guarantee the new Trim/Casing will cover old paint lines/ wallpaper etc.
- Renewal by Andersen can not guarantee the fit of the original window covering/blinds after the new units are installed. Removal and reinstallation of the window covers/blinds are solely the Responsibility of the homeowner(s)
- Renewal by Andersen is not responsible for removing storm shutters or any other storm protection (see your design consultant or the Installation project manager for more details)
- Final payment is due upon substantial completion of the project.

Pre-Installation Preparation

- Please move all furniture away from the work area at least 3-4 Feet prior to the installation date.
- Please remove all window coverings, blinds, A/C units, nearby pictures and fixtures prior to the installation date.
- If the home has a security system, the homeowner(s) are solely responsible to have it removed and reinstalled after the installation is complete.
- For the safety of all personnel and pets, please plan to have a safe and secure place for your pets during the installation process.

DC: JA

IPM: _____

Customer: [Signature]

Scope of work details (for internal use only)

Like for Like replacement YES NO: _____

Special notes: None: WINS 102, 103, 105, 108, 109, 110 are

WHT/WHT w/WHT HOWE DG WINS

WINS 106a+106b are Pic WINS w/WHT/WHT

HOA Info: N/A: Compass Rose Mgmt Lexi@crmfl.com

CSP: yes

Stickers:

Checklist reviewed:

239-309-0622



RENEWAL
by **ANDERSEN**
FULL-SERVICE WINDOW & DOOR REPLACEMENT

Acclaim™ Replacement Windows Products and Installation Transferable Limited Warranty

Units Installed After June 1, 2024

Renewal by Andersen® Limited Warranty and Dispute Resolution Process

IMPORTANT: Please carefully read the Dispute Resolution Process that appears in this document after the Limited Warranty. The Dispute Resolution Process includes class-action and jury trial waivers that affect your legal rights. To opt out of these waivers, you must visit our website at www.renewalbyandersen.com/optout and complete the opt-out form within one year from the original installation date of your Renewal by Andersen® products. The opt-out only applies to the terms of the Dispute Resolution Process.

Transferable Limited Warranty on Glass

The glass in Renewal by Andersen® Acclaim™ factory glazed replacement windows including High-Performance Low-E4® glass, High-Performance Low-E4® Sun glass, High-Performance Low-E4® SmartSun™ glass, High-Performance HeatLock® glass, High-Performance Low-E4 PassiveSun® glass patterned glass (including obscure, fern, reed, and cascade designs), Finelight™ grilles, divided light grilles, and tempered versions of these glass options, is warranted to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date. It is also warranted not to develop, under normal conditions, any material obstruction of vision or broken glass resulting from manufacturing defects or as a result of premature failure of the glass or organic seal for a period of twenty (20) years from the original installation date. This limited warranty on glass does not apply to special order glazings, discontinued glass, art glass, insulated art glass, impact-resistant glass, or glass that is not factory installed by Renewal by Andersen.

In the event a glass failure occurs as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement glass product or (2) provide a factory-authorized repair to the existing glass. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Fibrex® Material Components

The Fibrex® material components of your Renewal by Andersen Acclaim replacement windows (including frame, sash, and exterior grilles) are warranted not to flake, rust, blister, peel, crack, pit, or corrode and to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date.

In the event a Fibrex material component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement components or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Components Other Than Glass and Fibrex® Material

The non-glass components of your Renewal by Andersen Acclaim replacement windows, including non-electric operators, locks, lifts, balance systems, hinges, handles, insect screens, weatherstripping, sash, and frame members, are warranted to be free from defects in manufacturing, materials, and workmanship for a period of ten (10) years from the original installation date.

In the event a component other than glass or Fibrex material fails as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement parts or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Exterior Color Finish

The color finish on Fibrex® material exterior components (frame, sash, window sills, and grilles) on Renewal by Andersen Acclaim replacement windows is warranted to be free from manufacturing defects resulting in color fade greater than 5 delta-E[^] (Hunter) when measured in accordance with ASTM D2244-16el, for a period of ten (10) years from the original installation date.

Weatherstripping, accessories, and hardware, including insect screen frames, handles, trim sets, and lock components, exterior trim profiles, and exterior aluminum coil stock are not covered by this exterior color finish warranty.

In the event there is a defect covered by this limited warranty for exterior color finish within the limited warranty period, Renewal by Andersen, at its option, will: (1) refinish the product – labor is included (the finish will be applied with standard commercial refinishing techniques and may not be the same finish as originally applied to the product) or (2) repair or replace the affected product or component. Such replacement parts, refinishing, or repairs are warranted for the remainder of the original limited warranty period.

ACCLAIM
REPLACEMENT WINDOWS
EXCLUSIVELY FROM RENEWAL by ANDERSEN

Transferable Limited Warranty on Installation

Installation of your Renewal by Andersen® Acclaim replacement windows or other Andersen® window and/or door products by Renewal by Andersen is warranted for a period of five (5) years from the date of original installation. During this period, should your Renewal by Andersen window or door fail to perform according to our specifications due to improper original installation, we will bring the workmanship up to our professional standards, at no cost to you. See the Andersen product warranties for additional warranty details.

This limited warranty on installation does not extend to labor/services performed by anyone other than the original Renewal by Andersen installer or other contractor authorized by Renewal by Andersen nor to the installation or repair of any finishing or other materials that have been applied to or adjacent to the product after the initial installation.

Non Renewal by Andersen Products

For products that are not specifically branded Renewal by Andersen, see the specific product warranties for those Andersen products available at andersenwindows.com.

No Other Warranties or Representations

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS, BUT IN NO CASE WILL EXTEND BEYOND THE LIMITED WARRANTY PERIODS SPECIFIED ABOVE. RENEWAL BY ANDERSEN EXCLUDES AND WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT, OR OTHERWISE. THE REMEDY OF REPAIR OR REPLACEMENT OF THE PRODUCT PROVIDED BY THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSS OR DAMAGE.

Applicable Law

This Limited Warranty is only applicable in the U.S.A. (i.e., the fifty states and the District of Columbia) and Canada. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state or province. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you. If any specific term of this Limited Warranty is prohibited by any applicable law, it shall be null and void, but the remainder of this Limited Warranty shall remain in full force and effect.

Non-Warranty Repair or Replacement

You will be responsible for all costs related to any repair or replacement that is not covered by this Limited Warranty or which is outside of the limited warranty period. When warranty coverage is unclear, Renewal by Andersen may charge an inspection fee for any on-site product inspection. If the service provider determines the Renewal by Andersen product has a defect covered by this Limited Warranty, the inspection fee will be waived.



What Is Not Covered by This Limited Warranty

Specific Additional Exclusions

In addition to any other limitations or exclusions in this Limited Warranty, Renewal by Andersen shall have no obligation for product failure, damage, or costs due to or related to the following:

- Product modifications or glass shading devices (e.g., glass tinting, security systems, painting or staining, insulated coverings, etc.)
- Failure due to the application of non Renewal by Andersen hardware (e.g., locksets, trim sets, hinges, panic hardware, closers, etc.)
- Water infiltration other than as a result of a defect in manufacturing, materials, or workmanship
- Failure as a result of settling or structural failure of the structure in which the products are installed
- Condensation
- Improper maintenance, such as use of brick wash, razor blades, sealants, sanding, or improper washing
- Failure to properly seal and maintain the exposed wood portions and veneer of a product in accordance with Renewal by Andersen painting or staining guidelines
- Obtaining safe and reasonable access to the product for service
- Fading of furniture, flooring, window coverings, or other surrounding materials
- Chemicals or airborne pollutants, such as salt or acid rain
- Accidents
- Acts of God
- Normal wear and tear

Additional Items Excluded from This Limited Warranty:

- Products not manufactured by Renewal by Andersen
- Products not purchased through Renewal by Andersen and installed by an authorized Renewal by Andersen installer
- Installation services other than by authorized Renewal by Andersen installers
- Removal of Renewal by Andersen Acclaim replacement windows from the structure in which it was originally installed by anyone other than an authorized Renewal by Andersen installer
- Labor, service, and materials to paint or stain any repaired or replaced product, component, trim, finish, or other materials applied to or adjacent to products or other carpentry work that may be required
- The performance of the low-maintenance exterior glass coating on products with High-Performance Low-E4® glass (performance will vary depending on environmental conditions)
- Slight glass curvature, minor scratches, or other imperfections in the glass that do not impair structural integrity or significantly obscure normal vision
- Rattling of grille bars within an air space
- Insects passing through or around the insect screen
- Tarnish or corrosion to hardware finishes
- Special glazings – contact us concerning the limited warranty on special glazings
- Broken glass
- Art glass and decorative insulated art glass, impact-resistant glass
- Fading of furniture, flooring, window coverings, or other surrounding materials
- Other product series: Some products, product options, and accessories have their own limited warranties and are not covered by this Limited Warranty. For information on warranty coverage, please refer to the specific limited warranties for these products available at andersenwindows.com

Warranty Claim Procedure

To make a claim under this Limited Warranty, contact the nearest Renewal by Andersen location, our Warranty Service Line at 800-441-1109, or visit our website at renewalbyandersen.com. We will contact you to investigate your claim within approximately two weeks after notification and arrange for appropriate action. Warranty services may be provided by Renewal by Andersen and/or an authorized Renewal by Andersen service provider.

You can help us serve you faster by providing the following important information:

- The serial number of the affected product (located on a label affixed to the top or side of the window frame)
- Description of the product concerns
- Documentation of the purchase date, if available
- Your name, address (with zip code) where product is installed, and telephone numbers

Dispute Resolution Process

General

If you are dissatisfied with the remedy provided to you under the Limited Warranty set forth above or have any other claim against Renewal by Andersen related to your Renewal by Andersen® products, you and Renewal by Andersen agree to resolve the claim using the following process ("Dispute Resolution Process"). This Dispute Resolution Process will apply to claims of any nature relating to your Renewal by Andersen product ("Dispute(s)"). Disputes include, but are not limited to: claims for breach of contract or breach of warranty; claims for violation of state or federal laws or regulations; claims based in tort, negligence, or product liability; claims based in fraud or fraud in the inducement, marketing, or advertising claims; and claims related to the enforceability or effect of any term of the Limited Warranty or the Dispute Resolution Process, including, but not limited to, the waivers of class action and jury trials.

Notice Required

To assert a Dispute, you must first provide Renewal by Andersen with written notice. A Notice of Dispute form is available for your use on Renewal by Andersen's website at www.renewalbyandersen.com/noticeofdispute.

Renewal by Andersen Response

Renewal by Andersen will have 60 days from receipt of your Notice of Dispute to respond to you in writing. In that response or at any later time, Andersen may make one or more written offers to you to resolve your Dispute.

No Class-Action or Jury Trials

YOU AGREE THAT YOU MAY ASSERT DISPUTES AGAINST RENEWAL BY ANDERSEN ONLY ON AN INDIVIDUAL BASIS AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS OR REPRESENTATIVE ACTION OR PROCEEDING. AS PART OF THIS DISPUTE RESOLUTION PROCESS, YOU AND ANDERSEN ALSO AGREE TO WAIVE ANY RIGHT TO A JURY AND AGREE TO HAVE ALL DISPUTES HEARD AND DECIDED SOLELY BY THE FEDERAL OR STATE COURT JUDGE.

Opt-Out Procedure

You may opt out of this Dispute Resolution Process by completing and submitting a written Opt-Out Notice. The Opt-Out Notice is located on Renewal by Andersen's website at www.renewalbyandersen.com/optout. Whether or not you opt out of the Dispute Resolution Process, all terms of the Limited Warranty set forth above remain in force and effect.

Applicable Law and Severability

This Dispute Resolution Process, including, but not limited to, issues related to its enforceability and effect, will be governed by the laws of the State of Minnesota without regard to conflict of law principles. If any term of this Dispute Resolution Process is found to be invalid or unenforceable in any particular jurisdiction, that term will not apply to that issue in that jurisdiction. Instead, that term will be severed with the remaining terms continuing in full force and effect.

Questions

If you have questions about the Dispute Resolution Process or Opt-Out Procedure, contact us at 1-800-441-1109.



RENEWAL
by ANDERSEN
FULL-SERVICE WINDOW & DOOR REPLACEMENT



Renewal by Andersen has partnered with GoPermits to facilitate any permitting and inspections needs for your project. Should your project require a permit, you will receive further correspondence from a representative from GoPermits with next steps.

Below is a sample correspondence that you may receive.

PERMIT & FINAL INSPECTION NOTICE

Dear Renewal by Andersen Customer,

Congratulations on your recent home improvement purchase with **Renewal by Andersen!**

This letter is being sent to inform you that Renewal by Andersen has partnered with GoPermits to facilitate any permitting and inspections needs for your project. We've attached your completed building permit/inspection card from your local municipality, please keep for your records. At the time of installation, we ask that you have your permit posted so that it is visible from the street. Once your installation is completed, a final inspection may be required to close out your permit with the building department. Final inspection procedure:

- **Please have your permit and inspection card posted so that it is visible from the street.**
- **Access may be required to complete the final inspection on your window/door project. We kindly ask that you make your home available for inspection to allow for proper closure of your building permit. GoPermits staff will contact you to schedule your final inspection.**
- **If you would like to coordinate the inspection on your own, you are welcome to do so. Please notify us via email of your inspection being scheduled and we will follow up with your building department to ensure the permit inspection was approved.**
- **All energy identification stickers must remain on windows or doors, and manufacturers installation instructions at the home until final inspection(s) are completed.**
- **Once your inspection is completed, you can remove the permit and keep for your records.**

If you have any questions regarding this process, or require our assistance, please feel free to contact us at your convenience and we'll be happy to help.

Best Regards,

Go Permits Team



RENEWAL
by **ANDERSEN**
FULL-SERVICE WINDOW & DOOR REPLACEMENT

Acclaim™ Impact Replacement Windows Products and Installation Transferable Limited Warranty

Units Installed After June 1, 2024

Your Renewal by Andersen® products are warranted under a fully transferable limited warranty covering parts, labor, and original installation services.

IMPORTANT: Please carefully read the Dispute Resolution Process that appears in this document after the Limited Warranty. The Dispute Resolution Process includes class-action and jury trial waivers that affect your legal rights. To opt out of these waivers, you must visit our website at www.renewalbyandersen.com/optout and complete the opt-out form within one year from the original installation date of your Renewal by Andersen® products. The opt-out only applies to the terms of the Dispute Resolution Process.

Transferable Limited Warranty on Glass

Renewal by Andersen® Acclaim™ Impact replacement window units glazed with impact-resistant glass are warranted to be free from defects in manufacturing, materials and workmanship for a period of ten (10) years from the original installation date. The impact-resistant glass in Renewal by Andersen Acclaim Impact replacement windows is also warranted not to develop, under normal conditions, any material obstruction of vision or broken glass resulting from manufacturing defects or as a result of premature failure of the glass or organic seal for a period of ten (10) years from the original installation date. This limited warranty does not apply to special glazings, art glass, insulated art glass or glass that is not factory installed by Renewal by Andersen.

In the event a glass failure occurs as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement glass product or (2) provide a factory-authorized repair to the existing glass. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Fibrex® Material Components

The Fibrex® material components of your Renewal by Andersen Acclaim Impact replacement windows (including frame, sash, and exterior grilles) are warranted not to flake, rust, blister, peel, crack, pit or corrode and to be free from defects in manufacturing, materials and workmanship for a period of twenty (20) years from the original installation date.

In the event a Fibrex material component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement components or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Corrosion-Resistant Insect Screens

Corrosion-resistant insect screens are warranted to be free from mechanical failure due to corrosion caused by an electrolytic chemical reaction involving atmospheric salts, such as what may occur in coastal applications for a period of ten (10) years from the original installation date. What is not covered by this corrosion-resistant insect screen warranty: any and all aesthetic discoloration or pitting that may occur due to environmental conditions. Minimum maintenance such as cleaning with a mild detergent on a regular basis may be necessary to maintain the original screen appearance.

The finish on corrosion-resistant insect screens are warranted to be free from defects in manufacturing, materials and workmanship and warranted not to tarnish, peel, pit, flake, discolor or corrode for a period of ten (10) years from the original installation date.

In the event there is a mechanical failure of the corrosion-resistant insect screens within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement components or (2) provide a factory-authorized repair to the existing product. Such replacement parts are warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Installation

Installation of your Renewal by Andersen Acclaim impact replacement or other Andersen® window and/or door products by Renewal by Andersen is warranted for a period of five (5) years from the original installation date. During this period, should your Renewal by Andersen Acclaim impact replacement window or door fail to perform according to our specifications due to improper original installation, we will bring the workmanship up to our professional standards, at no cost to you.

This limited warranty on installation does not extend to labor/services performed by anyone other than the original Renewal by Andersen installer or other contractor authorized by Renewal by Andersen, nor to the installation or repair of any finishing or other materials that have been applied to or adjacent to the product after the initial installation



Transferable Limited Warranty on Components Other Than Glass and Fibrex Material

The non-glass components of your Renewal by Andersen Acclaim Impact replacement windows including non-electric operators, locks, lifts, balance systems, hinges, handles, insect screens, weatherstripping, sash and frame members, are warranted to be free from defects in manufacturing, materials and workmanship for a period of ten (10) years from the original installation date.

In the event a component other than glass or Fibrex material fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement parts or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Corrosion-Resistant Hardware

Corrosion-resistant hardware (including operators, sash arms, brackets, tracks, locks, keepers, and hinges), is warranted to be free from mechanical failure due to corrosion caused by an electrolytic chemical reaction involving atmospheric salts, such as what may occur in coastal applications for a period of ten (10) years from the date of purchase from the retailer/dealer. What is not covered by this corrosion-resistant hardware warranty: any and all non-mechanical issues including aesthetic changes such as discoloration, pitting, or other changes in appearance that may occur due to environmental conditions. Minimum maintenance such as cleaning with a mild detergent on a regular basis may be necessary to maintain the original hardware appearance. This corrosion-resistant hardware warranty does not apply to casement lock bars and keepers and gliding window insect screen astragals.

In the event there is a mechanical failure of the corrosion-resistant hardware, within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement parts or (2) provide a factory-authorized repair to the existing product. Such replacement parts are warranted for the remainder of the original limited warranty period.

^Technical measurement of color fade

Transferable Limited Warranty on Exterior Color Finish

The color finish on Fibrex® material exterior components (frame, sash, window sills and grilles) on Renewal by Andersen Acclaim Impact replacement windows is warranted to be free from manufacturing defects resulting in color fade greater than 5 delta-E[^] (Hunter) when measured in accordance with ASTM D2244-16e1, for a period of ten (10) years from the original installation date.

Weatherstripping, accessories and hardware, including insect screen frames, handles, trim sets and lock components, exterior trim profiles and exterior aluminum coil stock are not covered by this exterior color finish warranty.

In the event there is a defect covered by this limited warranty for exterior color finish within the limited warranty period, Renewal by Andersen, at its option, will: (1) refinish the product – labor is included (the finish will be applied with standard commercial refinishing techniques and may not be the same finish as originally applied to the product) or (2) repair or replace the affected product or component. Such replacement parts, refinishing or repairs are warranted for the remainder of the original limited warranty period.

Non Renewal by Andersen Products

For products that are not specifically branded Renewal by Andersen, see the specific product warranties for those Andersen products available at andersenwindows.com.

No Other Warranties or Representations

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS, BUT IN NO CASE WILL EXTEND BEYOND THE LIMITED WARRANTY PERIODS SPECIFIED ABOVE. RENEWAL BY ANDERSEN EXCLUDES AND WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT OR OTHERWISE. THE REMEDY OF REPAIR OR REPLACEMENT OF THE PRODUCT PROVIDED BY THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSS OR DAMAGE.

What Is Not Covered by This Limited Warranty Specific Additional Exclusions

In addition to any other limitations or exclusions in this Limited Warranty, Renewal by Andersen shall have no obligation for product failure, damage or costs due to or related to the following:

- Product modifications or glass shading devices (e.g. glass tinting, security systems, painting or staining, insulated coverings, etc.)
- Failure due to the application of non Renewal by Andersen hardware (e.g. locksets, trim sets, hinges, panic hardware, closers, etc.)
- Water infiltration other than as a result of a defect in manufacturing, materials or workmanship
- Failure as a result of settling or structural failure of the structure in which the products are installed
- Condensation
- Improper maintenance, such as use of brick wash, razor blades, sealants, sanding or improper washing
- Failure to properly seal and maintain the exposed wood portions and veneer of a product in accordance with Renewal by Andersen painting or staining guidelines
- Obtaining safe and reasonable access to the product for service
- Chemicals or airborne pollutants, such as salt or acid rain
- Accidents
- Acts of God
- Normal wear and tear

Non-Warranty Repair or Replacement

You will be responsible for all costs related to any repair or replacement that is not covered by this Limited Warranty or which is outside of the limited warranty period. When warranty coverage is unclear, Renewal by Andersen may charge an inspection fee for any on-site product inspection. If the service provider determines the Renewal by Andersen product has a defect covered by this Limited Warranty, the inspection fee will be waived.

Additional Items Excluded From This Limited Warranty:

- Products not manufactured by Renewal by Andersen
- Products not purchased through Renewal by Andersen and installed by an authorized Renewal by Andersen installer
- Installation services other than by authorized Renewal by Andersen installers
- Removal of Renewal by Andersen Acclaim Impact replacement windows from the structure in which it was originally installed by anyone other than an authorized Renewal by Andersen installer
- Labor, service, and materials to paint or stain any repaired or replaced product, component, trim, finish or other materials applied to or adjacent to products or other carpentry work that may be required.
- Slight glass curvature, minor scratches, or other imperfections in the glass that do not impair structural integrity or significantly obscure normal vision
- Rattling of grille bars within an air space
- Insects passing through or around the insect screen
- Tarnish or corrosion to hardware finishes not covered under the Corrosion-Resistant Limited Warranty
- Special glazings – contact us concerning the limited warranty on special glazings
- Broken glass
- Art glass and decorative insulated art glass
- Fading of furniture, flooring, window coverings or other surrounding materials
- Other product series, some products, and accessories have their own limited warranties and are not covered by this Limited Warranty. For information on warranty coverage, please refer to the specific limited warranties for these products available at andersenwindows.com

Applicable Law

This Limited Warranty is only applicable in the U.S.A. (i.e. the fifty states and the District of Columbia) and Canada. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state or province. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you. If any specific term of this Limited Warranty is prohibited by any applicable law, it shall be null and void, but the remainder of this Limited Warranty shall remain in full force and effect.

Warranty Claim Procedure

To make a claim under this Limited Warranty, contact the nearest Renewal by Andersen® location, our Warranty Service Line at 800-441-1109 or visit our website at renewalbyandersen.com. We will contact you to investigate your claim within approximately two weeks after notification and arrange for appropriate action. Warranty services may be provided by Renewal by Andersen and/or an authorized Renewal by Andersen service provider.

You can help us serve you faster by providing the following important information:

- The serial number of the affected product (e.g., located on a label affixed to the top or side of the window frame)
- Description of the product concerns
- Documentation of the purchase date, if available
- Your name, address (with zip code) where product is installed and telephone number

General Dispute Resolution Process

If you are dissatisfied with the remedy provided to you under the Limited Warranty set forth above or have any other claim against Renewal by Andersen related to your Renewal by Andersen® products, you and Renewal by Andersen agree to resolve the claim using the following process (“Dispute Resolution Process”). This Dispute Resolution Process will apply to claims of any nature relating to your Renewal by Andersen product (“Dispute(s)”). Disputes include, but are not limited to: claims for breach of contract or breach of warranty; claims for violation of state or federal laws or regulations; claims based in tort, negligence, or product liability; claims based in fraud or fraud in the inducement, marketing, or advertising claims; and claims related to the enforceability or effect of any term of the Limited Warranty or the Dispute Resolution Process, including, but not limited to, the waivers of class action and jury trials.



Terms and Conditions of Sale

DBA: RENEWAL BY ANDERSEN LLC
Legal Name: Renewal by Andersen LLC
CGC1534515
16171 Premier Park Drive Suite 100 | Ft. Myers, FL 33913
Phone: 239-387-2777 | Fax: n/a | swflorders@andersencorp.com

Kevin Hall
17839 Courtside Landings Circle
Punta Gorda, FL 33955
H: (815)671-3206
C: (815)671-3205

1. Parties and Acceptance. This Agreement (as defined in the Agreement Document and Payment Terms to which these Terms and Conditions of Sale are attached and incorporated into by reference, which includes, but is not limited to, these Terms and Conditions of Sale) is between you, which means each person who signs this Agreement as a Buyer (a Buyer may also be referred to as a Customer), and Renewal by Andersen LLC (referred to in this Agreement as "Contractor"). All agreements are subject to final acceptance by an authorized representative of Contractor.

2. Quotations and Prices. Any estimates provided to Buyer will expire thirty (30) calendar days from the date that this form of Agreement is executed by an authorized representative of Contractor, unless it has been accepted by you. Quoted prices apply only to the specific products and service and quantities stated in this Agreement, and such prices may be adjusted by Contractor to reflect additional costs and expenses associated with circumstances which are unanticipated and unforeseen at the time this Agreement is accepted by Contractor; including but not limited to, costs associated with an alternative installation method better suited for the installation application. Unless otherwise expressly specified in this Agreement, all amounts quoted exclude all present and future federal, state and local excise, sales/use, privilege, personal property, gross receipts and similar taxes and charges payable with respect to the products and services under this Agreement.

3. Limited Warranty. The products and services sold to you pursuant to this Agreement are subject to the Limited Warranty for Renewal by Andersen® Products and Installation, a copy of which has been furnished to you and is incorporated in this Agreement by reference.

4. Payment Terms. Unless otherwise expressly specified in this Agreement (which can be in the Agreement Document and Payment Terms), a down payment of thirty-three percent (33%) of the Total Job Amount, defined as Total Price minus any applicable discounts at the time of sale, is required to be made by Buyer(s) upon your acceptance of this Agreement. Unless otherwise expressly specified in this Agreement (which can be in the Agreement Document and Payment Terms), the remaining balance of the Total Job Amount of Agreement is due on the day the services contemplated by this Agreement are substantially completed; provided that if any services contemplated by this Agreement have not been completed by that day, you may withhold an amount equal to the greater of ten percent (10%) of the Total Job Amount of Agreement or the price of the uncompleted services and pay such amount when such services are completed. If permissible under applicable law, any amount not paid when due will bear a charge, commencing thirty (30) calendar days after delivery of the products and completion of the services contemplated by this Agreement, in an amount equal to the lesser of one and one-half percent (1 1/2%) per month of the unpaid balance or the maximum amount permitted by applicable law. In any action to enforce the terms and conditions of this Agreement, including, without limitation, recovering the payment of any amounts due under this Agreement, the prevailing party shall be entitled to recover reasonable attorneys' fees and costs inclusive of those incurred through appeal. Notwithstanding the foregoing, if, in Contractor's judgment, your financial condition at any time prior to shipment of the products or performance of the services does not justify shipment or performance, Contractor may, at its option, require full or partial payment in advance or may cancel shipment of the products and performance of the services under this Agreement without incurring any cost or liability.

5. Delays. Time is not of the essence of date for performance by Contractor. Dates are estimated and Contractor will make every reasonable effort to meet any performance dates quoted in this Agreement, but Contractor will not be liable for its failure to meet such dates. If the occurrence of weather, flood, fire, strikes or labor disturbances, acts of God, your acts, governmental prohibition of importation or exportation, acts of civil or military authority, insurrection or riot, embargoes, inability to obtain means of transportation, accidents or delays in transportation, the inability to obtain necessary labor, materials or manufacturing facilities, or other events beyond Contractor's control prevent Contractor from performing its obligations under this Agreement, Contractor may at its option, either suspend or cancel performance of its obligations

SIGNATURE OF SALES PERSON

SIGNATURE

SIGNATURE

Scott House

Kevin Hall

PRINT NAME OF SALES PERSON

PRINT NAME

PRINT NAME



Terms and Conditions of Sale

DBA: RENEWAL BY ANDERSEN LLC
Legal Name: Renewal by Andersen LLC
CGC1534515
16171 Premier Park Drive Suite 100 | Ft. Myers, FL 33913
Phone: 239-387-2777 | Fax: n/a | swflorders@andersencorp.com

Kevin Hall
17839 Courtside Landings Circle
Punta Gorda, FL 33955
H: (815)671-3206
C: (815)671-3205

under this Agreement without any cost or liability. In no event will Contractor be liable for any damage, consequential or otherwise, arising from any premature or delayed performance.

6. Cancellation. Except as otherwise provided in this Agreement and in the attached Notice of Cancellation form, this transaction is non-cancelable, and Contractor will be entitled to collect the Total Job Amount of Agreement in the event that you attempt to cancel.

7. Waste. Contractor agrees to remove and transport away from your premises the replaced windows and doors and any other debris and waste materials which are generated by Contractor in connection with the delivery of products and performance of the services under this Agreement. You may elect to keep the replaced windows and doors, but Contractor is not responsible for breakage of any of the replaced windows or doors either during or after their removal nor does Contractor guarantee that replaced windows and doors will function properly after their removal.

8. Access. You represent that you are the owner of the premises which are the subject of this Agreement. You agree to grant Contractor reasonable access to your premises during normal business hours and days for purposes of installing the products and performing the services contemplated by this Agreement. Except as otherwise requested by you in the pre-installation checklist, you agree to move or remove all draperies, blinds, shades, furniture and any other items that are in the immediate vicinity of any window or door which is to be replaced. Contractor is not responsible for damage to any items that it moves or removes to facilitate the installation of any new window or door.

9. Assignment and Delegation. Contractor may assign its rights and delegate its obligations under this Agreement without your consent. Contractor may use subcontractors to perform the services.

10. Governing Law. This Agreement will be governed by and construed in accordance with the laws of the state in which the premises subject to this Agreement are located as listed on the front of this form (without regard to the laws of conflict of any jurisdiction) as to all matters, including, without limitation, matters of validity, interpretation, construction, effect, performance, enforcement and remedies.

11. Validity of Provisions; Severability. To the extent that any provision herein contained, or any portion of a provision herein contained, is deemed unlawful or unenforceable, that provision, or portion of a provision, shall be deemed severable from the remainder of the Agreement, and all other terms and provisions of the Agreement shall be given full force and effect.

12. Non-Waiver of Rights. The failure or delay by Contractor to assert any right or remedy under this Agreement shall not constitute a waiver of that right or remedy. No term or provision of this Agreement will be construed to limit, in any manner, the rights or remedies available to Contractor under applicable law or otherwise, but rather are in addition to and cumulative of such other rights and remedies.

13. Entire Agreement. You and Contractor agree that this Agreement (including all of the attachments) is the final expression of our agreement, is the complete and exclusive statement of the terms and conditions of our agreement and supersedes all agreements, understandings or discussions, whether oral or written, entered into prior to or contemporaneously with this Agreement.

14. Modification. This Agreement may not be modified or amended except in writing signed by you and Contractor.

15. Attachments. Certain state and federal laws may require that notices, or terms and conditions different from or in addition to those contained elsewhere in this Agreement, be given to you. Such notices or terms and conditions, if any, may

SIGNATURE OF SALES PERSON

SIGNATURE

SIGNATURE

Scott House

Kevin Hall

PRINT NAME OF SALES PERSON

PRINT NAME

PRINT NAME



Terms and Conditions of Sale

DBA: RENEWAL BY ANDERSEN LLC
Legal Name: Renewal by Andersen LLC
CGC1534515
16171 Premier Park Drive Suite 100 | Ft. Myers, FL 33913
Phone: 239-387-2777 | Fax: n/a | swflorders@andersencorp.com

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be included on one or more separate documents attached to this Agreement and are incorporated in this Agreement by reference, and supersede and govern any conflicting or inconsistent notice or term or condition contained herein, if received by you prior to, or contemporaneously with, your execution of this Agreement. Inclusion of such notices or terms and conditions in this Agreement evidences your receipt, review and approval of such required notices, but evidence of your receipt of these materials can be shown in any other reasonable manner, including your receipt via electronic mail or other electronic delivery, your acknowledgment of receipt of such materials in a separate place on this Agreement, or by the separate records of Contractor which show your signature or receipt of such materials.

16. Defective Work Notice. ANY CLAIMS FOR CONSTRUCTION DEFECTS ARE SUBJECT TO THE NOTICE AND CURE PROVISIONS OF CHAPTER 558, FLORIDA STATUTES.

17. Florida Lien Law. ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

18. Florida Homeowners' Construction Recovery Fund. PAYMENT MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS: 1940 N MONROE ST. TALLAHASSEE, FL. 32399 – P: 850.487.1395.

SIGNATURE OF SALES PERSON

SIGNATURE

SIGNATURE

Scott House

Kevin Hall

PRINT NAME OF SALES PERSON

PRINT NAME

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Project Preparations

DBA: RENEWAL BY ANDERSEN LLC
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16171 Premier Park Drive Suite 100 | Ft. Myers, FL 33913
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NOTES

- 1. Renewal by Andersen cannot guarantee existing paint lines or wallpaper lines will be covered by trim after the new units are installed.**
- 2. Any painting, staining or wallpapering which may be needed is not included in this Agreement unless specifically noted in the Itemized Order Receipt.**
- 3. Renewal by Andersen cannot guarantee the fit of the original window coverings after the new units are installed.**
- 4. Removal and reinstallation of window coverings are solely the responsibility of the customer unless specifically noted in the Itemized Order Receipt.**

TECHNICAL MEASURE PREPARATION

You are required to be present during your technical measure in order to open your home and review your contract specifications with our technician. We ask that you ensure the technician has access to the interior and exterior of the windows and doors for the measuring process.

PRE-INSTALLATION PREPARATION

1. Move all furniture away from the windows or doors at least six feet.
2. Remove all pictures and fixtures from walls where windows or doors are being replaced.
3. If insert installation, remove all shades, shutters, and draperies from windows.
4. If full-frame installation, remove all shades, shutters, draperies, rods, brackets and other hardware from windows. Homeowner is responsible for installing windows treatments after installation.
5. If full-frame installation OR insert installation with aluminum wrap, remove exterior shutters and awnings.
6. Renewal by Andersen will install smoke detectors, as required by law or local ordinance.
7. Renewal by Andersen will install carbon monoxide detectors, as required by law or local ordinance. Note: It is the homeowner's responsibility to test all smoke detectors and carbon monoxide detectors periodically and to replace the batteries as necessary.
8. In the event that your municipality, city, town, village or other regulatory authority requires a permit for your project, specific code requirements may have to be met. This could include, but not limited to, safety glass, egress windows in bedrooms, and smoke detectors. Renewal by Andersen will arrange for the permit and inspection, if required, for your project. You may have asked to be present for the inspection. Renewal by Andersen bears no financial obligation for cost

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incurred to meet code requirements.

9. If your home has a security system, you (the homeowner) will need to call and make arrangements to have your system disconnected prior to the installation and re-connected after installation

10. If your home has an air conditioning unit in any of the windows being replaced, you must have it removed prior to window installation.

11. If you have pets, it is preferable to keep them confined while the installation is taking place.

12. Final payment, if not already made, is due the day of installation.

DAY OF INSTALLATION

Renewal by Andersen requests the homeowner to be present at the completion of install to complete a final walk through and sign off on the completed project.

SIGNATURE OF SALES PERSON

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SIGNATURE

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PRINT NAME

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HOA Approval Needed

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Homeowner’s Association Release – HOA Approval Needed

The homeowner(s) acknowledge that their home is governed by a Homeowner’s Association (“HOA”) and the HOA needs to approve the work specified in this contract. Renewal by Andersen will not order or replace windows or doors until the HOA gives written approval of the work as specified in the contract details.

The homeowner(s) are responsible for ensuring that the work specified in this contract will meet HOA requirements and providing written approval from the HOA to Renewal by Andersen. Delays in HOA approval will increase the lead time of the project.

Renewal by Andersen will assist the homeowner(s) in the HOA approval process. By signing this document, the homeowner(s) grant Renewal by Andersen representatives the authority to act on their behalf relating to HOA approval, including obtaining and signing HOA approval applications and other documents requiring approval or signature of the homeowner(s). Any actions of Renewal by Andersen’s representatives related to obtaining HOA approval are hereby approved by the homeowner(s) and will have the same effect as if performed by the homeowner(s). The homeowner(s) understand that Renewal by Andersen will use commercially reasonable efforts to obtain HOA approval but cannot guaranty any such approval.

Please Note: Renewal by Andersen **will not** order any product until we receive the written approval from the HOA.

SIGNATURE OF SALES PERSON

Scott House

PRINT NAME OF SALES PERSON

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Kevin Hall

PRINT NAME

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Electronic Consent

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Welcome to Renewal by Andersen LLC, which may be referred to as “we” or “us” in this document. “You” or “I” refers to the Buyer(s) (who may also be referred to herein as the "Customer(s)").

You are receiving this Electronic Consent Notice as part of your eAgreement packet. You previously agreed to enter into eAgreement contract(s) electronically and use electronic signatures. You also agreed to exchange information with us electronically and allow us to electronically provide records, notices and legal disclosures.

Your Rights

You understand that: (i) you have the right to have the contract(s) provided in paper or electronic form and (ii) your consent applies to this transaction and any notices, agreements, legal disclosures, reports, documents, communications, and/or other records relating to this transaction or any of our services and/or products.

You may at no cost to you: (a) withdraw your consent to contract electronically or use electronic signatures, exchange information with us electronically, or have the records, notices and legal disclosures provided in electronic form as described in this paragraph at no cost to you; and/or (b) you may obtain a paper copy at no charge if you request a copy from the sales representative or at the email note above.

Please note that withdrawing your consent may delay the receipt of documents and information.

Our Right to Send You Paper Documents

We may sometimes give or send you paper documents even if you have consented to receive documents electronically.

Hardware and Software Requirements

You will need to meet the following hardware and software requirements to access the contract: access to any device modern web browser, an Internet connection, and the ability to view a PDF.

Privacy Notice

We will collect certain personal information from you. In order to help you understand how we use information collected in connection with this or other transactions, please refer to our privacy policy at:

<http://www.renewalbyandersen.com/about/legal-privacy.aspx>

SIGNATURE OF SALES PERSON

SIGNATURE

SIGNATURE

Scott House

Kevin Hall

PRINT NAME OF SALES PERSON

PRINT NAME

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Electronic Consent

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Data Retention

The information and documents we send you electronically are available unless and until you delete the information and documents on your electronic device. You may want to download and save any materials that we send to you electronically since you are responsible for keeping them for your records.

Contact Us

If you have any trouble printing, downloading or accessing any documents, please contact your sales representative or call us at 239-387-2777 to request a paper copy at no cost to you.

If you have any questions about your Renewal by Andersen® products, please contact your sales representative or call us at 239-387-2777.

Changing Your Contact Information

You can change your contact information, at no cost to you, by calling us at 239-387-2777.

Your Agreement and Consent

I acknowledge by receipt of this Electronic Consent Notice that:

1. I have read this notice about the use of electronic documents.
2. I agree to the use of electronic documents instead of printed documents and understand this satisfies any legal requirement.
3. I am able to download and review files in PDF format.
4. I have access to any device modern web browser, Internet access, and can send and receive emails with links to websites.
5. My consent applies to documents we will send you electronically.

Thank you again for working with Renewal by Andersen LLC!

SIGNATURE OF SALES PERSON

Scott House

PRINT NAME OF SALES PERSON

SIGNATURE

Kevin Hall

PRINT NAME

SIGNATURE

PRINT NAME



Tile/Plaster/Stucco Waiver

DBA: RENEWAL BY ANDERSEN LLC

Legal Name: Renewal by Andersen LLC

CGC1534515

16171 Premier Park Drive Suite 100 | Ft. Myers, FL 33913

Phone: 239-387-2777 | Fax: n/a | swflorders@andersencorp.com

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Renewal by Andersen LLC will take the utmost precaution and attempt to install your new windows without damaging the existing tile and/or stucco or surrounding plaster wall. However, I acknowledge the fact that there is a chance of possible tile, plaster and/or stucco damage during install and I accept this risk and assume all responsibility for the cost to fix, repair or replace and will not hold Renewal by Andersen LLC responsible if tile/stucco or plaster damage occurs.

Please note: Repairing any unseen damage and/or rectifying poor original construction methods are not included in our cost estimate. If anything of this nature is discovered at the time of installation, upon your approval we will make every attempt to complete and charge you for the repairs and or modifications.

SIGNATURE OF SALES PERSON

Scott House

PRINT NAME OF SALES PERSON

SIGNATURE

Kevin Hall

PRINT NAME

SIGNATURE

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Release Agreement

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I UNDERSTAND that my name, my company name, voice, picture, likeness, biographical materials, photo images of my home and/or person, and statements and/or opinions made by me, in whole or in part, edited or unedited, in any and all media (hereinafter "Information"), without limitation for any and all purposes (including but not limited to incorporating the material into commercials, advertisements, promotions, coupons, in-store displays, on-line programs, free standing inserts and/or publicity or other materials of Renewal by Andersen's products or services). I agree that Renewal by Andersen LLC will have the right to attribute this Information to me and that the Information is accurate to the best of my knowledge. No benefit has been given or promised to me in consideration of expressing my beliefs about Renewal by Andersen® products.

I hereby consent to the use of the Information to Renewal by Andersen LLC, their successors and assigns, for use without restriction as to frequency, scope or duration of usage.

In connection herewith, I hereby release and agree to hold harmless Renewal by Andersen LLC, its successors and assigns, each of them from any and all claims of any kind which I, my heirs, executors or assigns, may have on account of such use including what might be deemed to be misrepresentations of me, my character or my person due to distortion, optical illusion or faulty reproduction which may occur in the finished product.

BUYER(S)

SIGNATURE

Kevin Hall

PRINT NAME

17839 Courtside Landings Circle

ADDRESS

Punta Gorda, FL 33955

CITY / STATE / ZIP

WITNESS

SIGNATURE

Scott House

PRINT NAME

06/13/24

DATE



Release Agreement

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I hereby agree to waive any compensation rights and/or benefits other than the publicity my business will receive from this advertisement for my participation in this project.

Renewal by Andersen LLC, its successors and assigns, shall be the absolute owner of any and all advertising materials (and all rights therein, including the copyright) produced pursuant to this Agreement.

No promise or representation which is not expressed herein has been made to me, and I have read this release, understand it and am signing it voluntarily.

BUYER(S)

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Price Presentation Discounts

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PROJECT PRICE BEFORE DISCOUNTS

\$66,639

INDIVIDUAL SAVINGS BASED ON 9 UNITS

Renewal Savings (Southwest Florida Offer)

Savings:

Renewal Savings Discount 20%

\$13,327

6% Volume Discount

Savings:

\$3,998

National Offer

Savings:

\$129 Off Per Unit

\$1,161

8% Off Project

\$3,852

Repeat Customer Savings (3%)

Savings:

\$1,329

TOTAL PRICE: \$42,972

\$23,667
SAVINGS



Unit Net Clear Opening Report

DBA: RENEWAL BY ANDERSEN LLC

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UNIT SPECIFICATIONS

ID	ROOM	PRODUCT TYPE	UNIT SIZE(in)	NET CLEAR OPENING			SASH TRAVEL
				WIDTH(in)	HEIGHT(in)	AREA(ft ²)	
108	Master	Acclaim™ Double-Hung (DG)	52 x 62	48 3/4	22 5/16	7.5537	Reduced 3.625"
110	spare bedroom	Acclaim™ Double-Hung (DG)	52 x 72	48 3/4	23 5/16	7.8923	Reduced 7.625"

Any requirements for emergency escape (egress) and rescue must be verified with the local code official. Some states allow replacement of the same window type or of a type that allows for a larger net clear opening without the need to meet net clear opening requirements required as for new construction.